

# VRIS UPDATE

## **Ineligible/No Longer Eligible Effective 2/6/2008 Number 136**

### **SUMMARY OF UPDATES**

The Ineligible/No Longer Eligible chapter is a new program manual chapter that outlines policy and process steps for ineligibility and no longer eligible determinations. Since a No Longer Eligible Determination was never built into QUEST, the chapter provides a work around for making and documenting a No Longer Eligible Determination in QUEST. Note: A No Longer Eligible Determination can only be for the reason that the consumer **cannot benefit from services**.

A related issue with No Longer Eligible Determinations is the termination Milestone. A No Longer Eligible Determination is always a VR Determination regardless of whether the consumer agrees or disagrees with the determination. There have been three recent CAP cases statewide where VR staff presented to the consumer the idea of not being able to benefit from services, the consumer agreed, and then received a Consumer Requests Self Termination Letter.

The chapter also notes that an Ineligible and No Longer Eligible Determination requires a review with the consumer 12 months after the determination to assess if the consumer's situation has changed to where the consumer could now benefit from services.

The Area Administrator Letter is a new letter that replaces the Letter-Not Eligible Notice, Letter-No Longer Eligible Notice and Letter-Disagreement Notice.

### **VRIS POSTING**

This chapter has been posted to VRIS: Program Manual: Employment Program: Ineligible/No Longer Eligible.

The Area Administrator Letter has been posted to VRIS: Printed and Marketing Materials: Case Service Forms and Worksheets: Letter-Area Administrator

### **MONITORING REQUIREMENTS**

Office Directors and Area Administrator are currently conducting case reviews on Terminated, Not Eligible and No Longer Eligible case each month. ODs and AAs should pay particular attention to No Longer Eligible Determinations and the Annual Review requires for both Ineligibility and No Longer Eligibility Determinations.

### **TEAM COMMUNICATION**

- Have a discussion of this Program Manual Chapter in a Team Meeting.
- Staff some Ineligible and No Longer Eligible Cases in Team or Sub-Team Meetings to facility staff understanding of the process.

### **LEADERSHIP CONTACT**

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